Digital Security

The ODP Corporation is committed to creating and maintaining high standards of digital security. To that end, we have a comprehensive approach to digital security and risk mitigation. This includes vigorous protection of customer personally identifiable information (PII) and company confidential information.

The foundation of our digital security program aligns with the internationally recognized ISO/IEC 27001 → industry security standard. We deploy a multifaceted, in-depth digital security defense program led by our Chief Information Security Officer and implemented by a team of trained cybersecurity professionals to address digital security risks and vulnerabilities, and to protect all company assets. Through people, process, and technology (tools), The ODP Corporation can identify risks and apply risk mitigation and treatment to each risk based on its defined policies and procedures.

The ODP Corporation has information security and privacy policies in place that are informed by regulatory requirements. These policies are reviewed periodically for compliance and alignment with current state and federal laws and regulations. We also comply with applicable industry security standards, including the Payment Card Industry Data Security Standard (PCI DSS). Our technology systems and security program are subject to regular independent audits by external public accounting firms, third party audit firms, and our own Internal Audit department. Digital security updates are provided to the Board of Directors through quarterly updates to the Audit Committee.

The ODP Corporation's robust security program includes, but is not limited to, multifactor authentication protocols, firewalls, and antivirus/anti-malware software.

We maintain a security operations center to monitor our Security Information and Event Management (SIEM) system. We conduct periodic risk assessments, internal and external penetration tests, phishing simulations, and maintain a bug bounty program.



TRAINING AND AWARENESS PROGRAM

The ODP Corporation maintains a comprehensive global training and awareness program, providing relevant information on security topics and company policies to help our company associates and contractors extend our security mission throughout their day-to-day responsibilities and to help them make sound computing decisions.